

ANALYSIS AND ACTION TAKEN REPORT OF FEEDBACK FROM STUDENTS FOR THE INSTITUTE

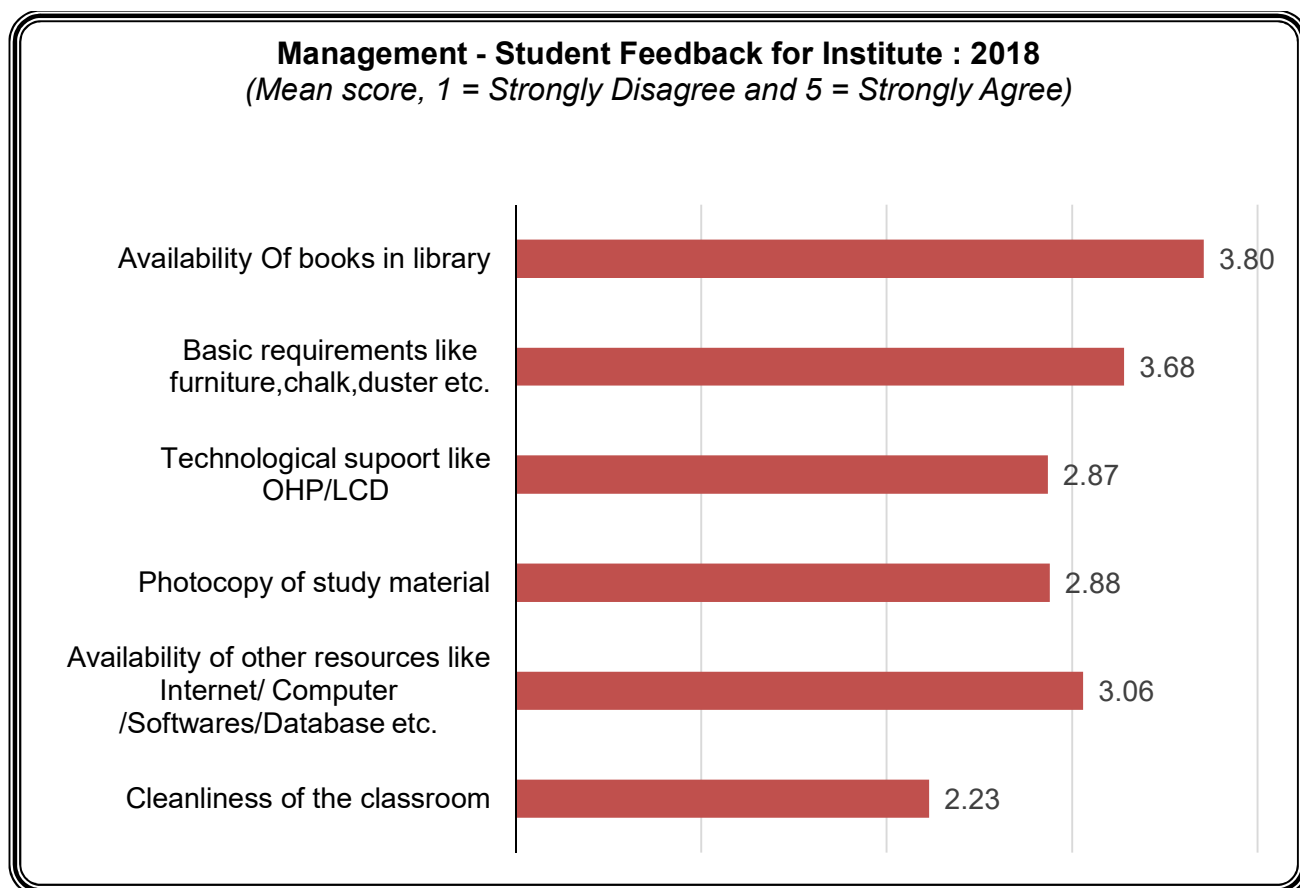
Academic Year – 2018

Feedback from Stakeholders

The institute initiates structured feedback activity to obtain feedback from internal and external stakeholders. Where in which the feedback is collected on various points analyzed and appropriate actions are taken

1. Feedback from Students for the Institute :

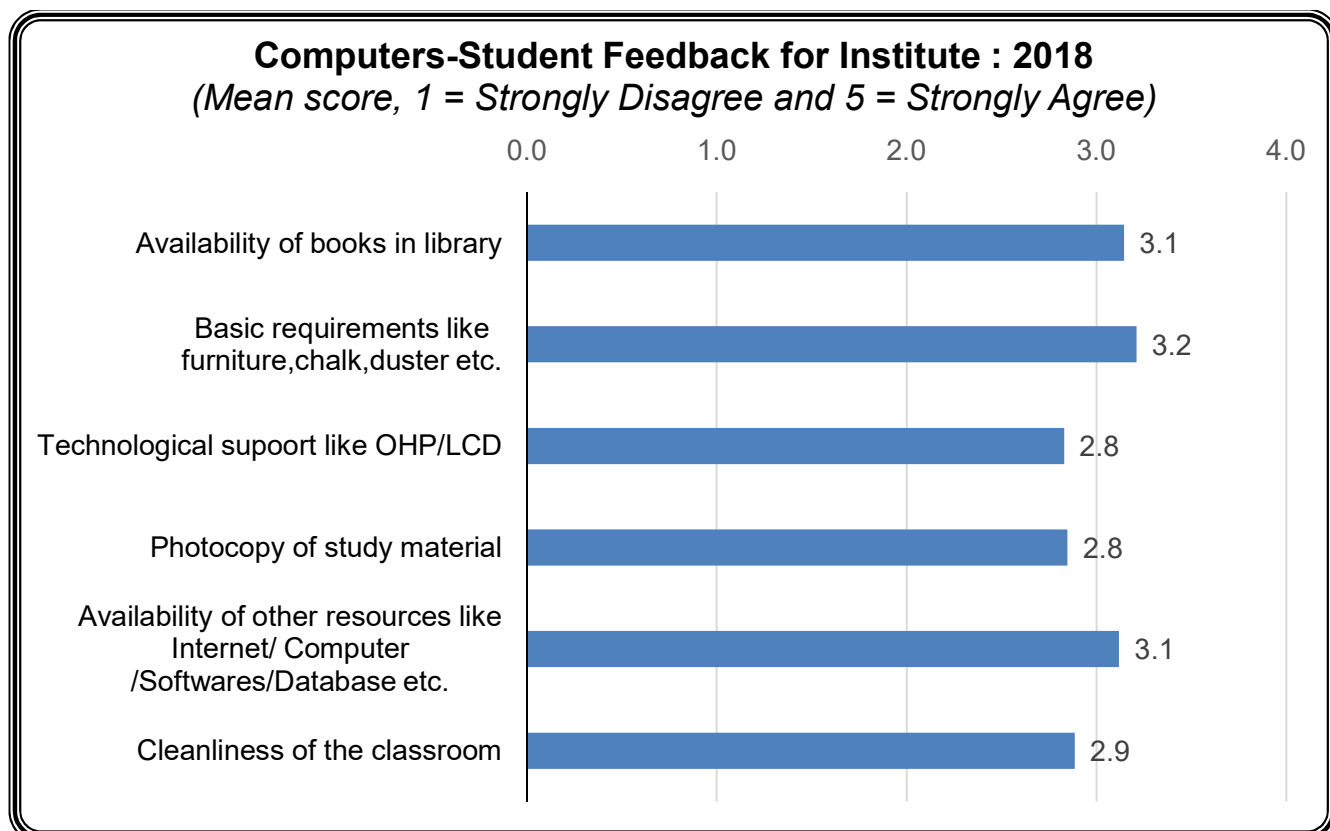
Feedback from management and computer students was taken for the Institute using Five point Likert scale ranging from 1 to 5 in which 1 indicates strongly disagree and 5 indicates strongly agree. Given chart depict the parameter wise mean score of the same;



The above chart depicts the student feedback on the Institute by students pursuing management courses during the academic year 2018. The average score for the Institute is greater than 3.0 across all areas, except one, i.e. cleanliness of classroom. A mean score of 2.2 in the area of cleanliness is discovered which is lowest.

Action Taken

A mean score of 2.2 in the area of cleanliness was a result of under-staffing. The issue has been resolved by the Institute as a contract of cleanliness has already been given to the Housekeeping agency. Further, for better technical support, new budgetary provisions are to be made to purchase more LCD projectors etc.



The above chart depicts the student feedback on the Institute by students pursuing computer courses during the the year 2018. Parameter like availability of books, basic requirements, internet facility etc hold average score of above 3.1. However, technological support and photocopy of study material has got lower average of 2.8. Also, cleanliness in the institute has average of 2.9.

Action Taken

Mean scores of photocopy of study material and technological supports is lowest among all parameters, the Institute is in the process to provide photocopy facility for the students also. Although, a photocopy machine available at the campus on paid basis for the students. A mean score of 2.9 in the area of cleanliness was a result of under-staffing. The issue has been resolved by the Institute as a contract of cleanliness has already been given to the Housekeeping agency. Further, for better technical support, new budgetary provisions are to be made to purchase more LCD projectors etc.